

FAQ about School Tours

Q. Is there a place for us to eat lunch?

A. Yes. We have a lunch room at the Adventure Center if your group would like to bring sack lunches or order boxed lunches.

Q. Do we get free milk or ice cream?

A. White milk will be provided to your group. If your group would like both chocolate & white milk please return the order form by the due date. Ice cream is available to purchase at the Cheese Factory.

Q. Do we need to wear special clothes?

A. No. You can wear regular school clothing and shoes.

Q. Will the weather affect our tour?

A. The Adventure Center, Birthing Barn, Cheese Plant, and Dairy Farm bus tour are indoors on a climate-controlled building/bus. Mooville is outside and is affected by the weather.

Q. Do you have restrooms?

A. Yes. Our facilities are fully equipped with handicap accessible restrooms.

Q. Do the teachers and chaperones have to pay admission?

A. Yes. They each pay the \$4.00 school rate.

Q. When do we pay?

A. You pay when you arrive on the day of your tour. You can pay by cash, business check, or credit card. **We will NOT except purchase orders or bill you.** The \$25 deposit must be paid within 7 days of booking your tour. If you ordered lunch we must have two (2) different payments. Payment for admission is made to Lake States Dairy. Payment for food is made to Fair Oaks Farms.

Q. How many people fit on the bus?

A. We would like to have your group split into groups of no more than 40 and no less than 15.

Q. How long does the entire day take?

A. We recommend you spend at least 3 hours.

Q. What will we get to see?

A. The Dairy Museum, the 3D/4D movie, the milking parlor, the Birthing Barn, the cow barns (as part of the bus tour), and the cheese and ice cream plant.

Q. Do you have a Gift Shop?

A. Yes. It is located in the Cheese Factory. Students need to be supervised at all times.